

LIST OF RATES AND PRICES

(all prices inclusive of VAT)

1. Bike hire

1.1 Hire price & deposit

- 1 day = 24 hours (unless the next day is a closing day).
- Deposits vary depending on the type of bike. The total value of any hire contract may not exceed €400.
- A group discount of 10% will be given on the hire of 10 or more bikes, and 20% on the hire of 100 or more bikes.
- A buggy or wheelchair can be borrowed free of charge. A deposit of €10 is required per buggy or wheelchair.
- A courtesy bike provided during a repair will cost €12 (city bike) or €22 (E-bike) for the duration of the repair. Normal hire rates apply 24 hours after the repair.
- When a customer wishes to pick up multiple bicycles at a single Bike point location, but the requested bicycles are normally located at different Bike point locations, a flat-rate transport fee of €35 will be charged to bring the bicycles to one location.

	1 day	2 days	3 days	4 days	5 days	6 days	7 days	30 days	1 year	deposit
City bikes										
City Bike (student bikes see below)	€ 16	€ 25	€ 29	€ 31	€ 32	€ 34	€ 36	€ 55	€ 250	€ 40
Electric Bike (student bikes see below)	€ 29	€ 45	€ 56	€ 62	€ 68	€ 74	€ 80	€ 140	€ 990	€ 120
Folding Bike	€ 20	€ 32	€ 42	€ 48	€ 52	€ 56	€ 60	€ 105	€ 800	€ 120
Trekking Bike	€ 22	€ 34	€ 44	€ 48	€ 52	€ 56	€ 60	€ 105	-	€ 80
Speed Pedelec Charger	€ 34	€ 54	€ 62	€ 70	€ 78	€ 86	€ 92	€ 225	-	€ 150
Speed Pedelec Supercharger	€ 38	€ 58	€ 68	€ 76	€ 84	€ 92	€ 100	€ 275	-	€ 150
Cargo bikes										
Cargo Bike (Bullitt)	€ 30	€ 46	€ 58	€ 64	€ 68	€ 74	€ 80	€ 160	-	€ 120

Cargo Bike (Bakfiets.nl)	€ 30	€ 46	€ 58	€ 64	€ 68	€ 74	€ 80	€ 160	-	€ 120
Cargo Bike (Christiania Bikes)	€ 30	€ 46	€ 58	€ 64	€ 68	€ 74	€ 80	€ 160	-	€ 120
Electric Cargo Bike (Urban Arrow)	€ 38	€ 60	€ 70	€ 80	€ 90	€ 100	€ 110	€ 320	-	€ 150
Electric Cargo Bike (Bullitt)	€ 38	€ 60	€ 70	€ 80	€ 90	€ 100	€ 110	€ 320	-	€ 180
Electric Cargo Bike (Chike)	€ 38	€ 60	€ 70	€ 80	€ 90	€ 100	€ 110	€ 320	-	€ 150
Electric Cargo Bike with Platform (Chike)	€ 38	€ 60	€ 70	€ 80	€ 90	€ 100	€ 110	€ 320	-	€ 180
Bike Trailer for Children (Thule)	€ 14	€ 20	€ 26	€ 29	€ 32	€ 35	€ 38	€ 90	-	€ 80
Bike trailer for Luggage (Roland Traveller)	€ 14	€ 20	€ 26	€ 29	€ 32	€ 35	€ 38	€ 90	-	€ 80
Other special bikes										
Tandem	€ 30	€ 46	€ 58	€ 64	€ 68	€ 74	€ 80	€ 160	-	€ 120
Parent-Child Bike	€ 26	€ 40	€ 52	€ 58	€ 64	€ 70	€ 76	€ 150	-	€ 120
Parent-Child Bike XL	€ 26	€ 40	€ 52	€ 58	€ 64	€ 70	€ 76	€ 150	-	€ 120
Longtail	€ 26	€ 40	€ 52	€ 58	€ 64	€ 70	€ 76	€ 150	-	€ 120
Electric Longtail (Tern)	€ 38	€ 60	€ 70	€ 80	€ 90	€ 100	€ 110	€ 320	-	€ 150
Electric Longtail (Yuba Boda Boda)	€ 38	€ 60	€ 70	€ 80	€ 90	€ 100	€ 110	€ 320	-	€ 150
Electric Rickshaw	€ 38	€ 60	€ 70	€ 80	€ 90	€ 100	€ 110	€ 320	-	€ 200
Electric Tricycle	€ 38	€ 60	€ 70	€ 80	€ 90	€ 100	€ 110	€ 320	-	€ 180
Children's bikes										
Balance Bike	€ 14	€ 20	€ 26	€ 28	€ 30	€ 32	€ 35	€ 55	€ 200	€ 40

Children's Bike	€ 14	€ 20	€ 26	€ 28	€ 30	€ 32	€ 35	€ 55	€ 250	€ 40
Accessories										
Child Seat	€ 10	€ 15	€ 20	€ 22	€ 24	€ 26	€ 28	€ 50	-	-
Bike Helmet	€ 5	€ 8	€ 10	€ 12	€ 14	€ 16	€ 18	€ 40	-	-
Phone Holder	€ 5	€ 8	€ 10	€ 12	€ 14	€ 16	€ 18	€ 40	-	-
Bike Bag	€ 5	€ 8	€ 10	€ 12	€ 14	€ 16	€ 18	€ 40	-	-
Travel kit trekking bike	€ 7	€ 10	€ 12	€ 14	€ 16	€ 18	€ 20	€ 45	-	-
Travel kit tandem	€ 10	€ 15	€ 20	€ 22	€ 24	€ 26	€ 28	€ 50	-	-

	1 month	2 months	3 months	4 months	5 months	6 months	7 months	8 months	9 months	10 months	11 months	12 months	deposit
Student bikes													
City bike	€ 20	€ 40	€ 55	€ 60	€ 65	€ 65	€ 70	€ 70	€ 75	€ 75	€ 85	€ 85	€ 120
e-bike basic	€ 65	€ 130	€ 190	€ 240	€ 290	€ 340	€ 380	€ 420	€ 460	€ 490	€ 520	€ 550	€ 240
e-bike comfort	€ 75	€ 150	€ 220	€ 280	€ 340	€ 400	€ 450	€ 500	€ 550	€ 600	€ 640	€ 680	€ 240

1.2 Theft coverage (optional)

	≤ 1 week	> 1 week ≤ 1 month	> 1 ≤ 2 months	> 2 ≤ 9 months	> 9 ≤ 12 months
City bikes					
City Bike (student bikes see below)	€ 3	€ 6	€ 10	€ 10	€ 15
Electric Bike (student bikes see below)	€ 6	€ 10	€ 20	€ 25	€ 35
Folding Bike	€ 6	€ 10	€ 20	€ 25	€ 35
Trekking Bike	€ 6	€ 10	€ 20	-	-
Speed Pedelec Charger	€ 6	€ 10	€ 20	€ 25	€ 35
Speed Pedelec Supercharger	€ 6	€ 10	€ 20	€ 25	€ 35
Cargo bikes					
Cargo Bike (Bullitt)	€ 6	€ 10	€ 20	-	-
Cargo Bike (Bakfiets.nl)	€ 6	€ 10	€ 20	-	-
Cargo Bike (Christiania Bikes)	€ 6	€ 10	€ 20	-	-
Electric Cargo Bike (Urban Arrow)	€ 8	€ 18	€ 36	-	-
Electric Cargo Bike (Bullitt)	€ 8	€ 18	€ 36	-	-
Electric Cargo Bike (Chike)	€ 8	€ 18	€ 36	-	-
Electric Cargo Bike with Platform (Chike)	€ 8	€ 18	€ 36	-	-
Bike Trailer for Children (Thule)	€ 6	€ 10	€ 20	-	-
Bike trailer for Luggage (Roland Traveller)	€ 6	€ 10	€ 20	-	-
Other special bikes					

Tandem	€ 6	€ 10	€ 20	-	-
Parent-Child Bike	€ 6	€ 10	€ 20	-	-
Parent-Child Bike XL	€ 6	€ 10	€ 20	-	-
Longtail	€ 6	€ 10	€ 20	-	-
Electric Longtail (Tern)	€ 8	€ 18	€ 36	-	-
Electric Longtail (Yuba Boda Boda)	€ 8	€ 18	€ 36	-	-
Electric Rickshaw	€ 8	€ 18	€ 36	-	-
Electric Tricycle	€ 6	€ 10	€ 20	€ 25	€ 35
Children's bikes					
Balance Bike	€ 3	€ 6	€ 10	€ 10	€ 15
Children's Bike	€ 3	€ 6	€ 10	€ 10	€ 15
Accessories					
Child Seat	-	-	-	-	-
Bike Helmet	-	-	-	-	-
Phone Holder	-	-	-	-	-
Bike Bag	-	-	-	-	-
Travel kit trekking bike	-	-	-	-	-
Travel kit tandem	-	-	-	-	-
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Student bikes					
City bike	€ 10		€ 12		

E-bike basic	€ 30	€ 50
E-bike comfort	€ 30	€ 50

1.3 On-site Delivery

- € 3,5 /km there and back <10 bikes (minimum charge € 35)
- € 4 /km there and back ≥ 10 bikes (minimum charge € 35)

1.4 Annual On-site Maintenance

- Business only
- € 30/year per bike

1.5 Children's Bike Package

- Schools and community organisations only
- € 30/week

2. Bike or part stolen

2.1 Bike stolen

Read the procedure for theft [here](#).

	Depreciation Value	Insurance Excess
City Bike (student bikes see below)	€ 420	€ 105
Electric Bike (student bikes see below)	€ 1.602	€ 401
Folding Bike	€ 1.150	€ 288
Trekking Bike	€ 800	€ 200

Speed Pedelec Charger	€ 4.671	€ 1.168
Speed Pedelec Supercharger	€ 5.657	€ 1.414
Courtesy Bike During Repair - City Bike	€ 50	-
Courtesy Bike During Repair -- E-Bike	€ 200	-
Cargo Bike (Bullitt)	€ 2.931	€ 733
Cargo Bike (Bakfiets.nl)	€ 1.474	€ 369
Cargo Bike (Christiania Bikes)	€ 2.083	€ 521
Electric Cargo Bike (Urban Arrow)	€ 4.066	€ 1.017
Electric Cargo Bike (Bullitt)	€ 5.389	€ 1.347
Electric Cargo Bike (Chike)	€ 4.710	€ 1.178
Electric Cargo Bike with Platform (Chike)	€ 4.978	€ 1.245
Bike Trailer for Children (Thule)	€ 737	€ 184
Bike trailer for Luggage (Roland Traveller)	€ 259	€ 65
Tandem	€ 2.287	€ 572
Parent-Child Bike	€ 1.678	€ 420
Parent-Child Bike XL	€ 2.190	€ 548
Longtail	€ 2.213	€ 553
Electric Longtail (Tern)	€ 3.712	€ 928
Electric Longtail (Yuba Boda Boda)	€ 2.850	€ 713
Electric Rickshaw	€ 5.785	€ 1.446
Electric Tricycle	€ 4.709	€ 1.177

Balance Bike	€ 370	€ 93
Children's Bike	€ 370	€ 93
Child Seat	€ 80	-
Bike Helmet	€ 40	-
Phone Holder	€ 16	-
Bike Bag	€ 80	-
Travel kit trekking bike	€ 120	-
Travel kit tandem	€ 300	-
Student bike	€ 362	€ 90
Electric Student Bike Basic	€ 1.602	€ 401
Electric Student Bike Comfort	€ 1.602	€ 401

2.2 Stolen parts

Some components are covered by theft insurance. Others are not. A fixed fee applies for the theft of components not covered.

- Battery: €549
- Charger: €79
- Charger adapter: €50
- Display: €160 (Shimano) / €129 (Bosch)
- Front wheel and motor: €180
- Controller: €78

3. Late return of the bike

If you return your bike late after the rental period, you will pay a fee. If the bike is more than 30 days late, the matter will be handed to the bailiffs. You will be charged an additional flat fee along with the outstanding balance (see point 6).

	0 – 24h	From 24h	From 48h	From 72h	From 4d	From 5 d	From 6 d	From 7 d	From 8 d – 14 d	From 15 d – 21 d	From 22 d – 28 d	From 29 d
City Bike	€ 20,00	€ 40,00	€ 60,00	€ 80,00	€ 100,00	€ 120,00	€ 140,00	€ 160,00	bailiff
Student Bike with Gears	€ 25,00	€ 25,00	€ 25,00	€ 25,00	€ 25,00	€ 25,00	€ 25,00	€ 25,00	€ 50,00	€ 75,00	€ 100,00	bailiff
Electric City Bike	€ 35,00	€ 70,00	€ 105,00	€ 140,00	€ 175,00	€ 210,00	€ 245,00	€ 280,00	bailiff
Electric Student Bike Comfort	€ 40,00	€ 40,00	€ 40,00	€ 40,00	€ 40,00	€ 40,00	€ 40,00	€ 40,00	€ 80,00	€ 120,00	€ 160,00	bailiff
Electric Student Bike Basic	€ 40,00	€ 40,00	€ 40,00	€ 40,00	€ 40,00	€ 40,00	€ 40,00	z	€ 80,00	€ 120,00	€ 160,00	bailiff
Folding Bike	€ 28,00	€ 56,00	€ 84,00	€ 112,00	€ 140,00	€ 168,00	€ 196,00	€ 224,00	bailiff
Trekking Bike	€ 30,00	€ 60,00	€ 90,00	€ 120,00	€ 150,00	€ 180,00	€ 210,00	€ 240,00	bailiff
Speed Pedelec Charger	€ 45,00	€ 90,00	€ 135,00	€ 180,00	€ 225,00	€ 270,00	€ 315,00	€ 360,00	bailiff
Speed Pedelec Supercharger	€ 45,00	€ 90,00	€ 135,00	€ 180,00	€ 225,00	€ 270,00	€ 315,00	€ 360,00	bailiff
Courtesy Bike During Repair	/	/	/	/	/	/	/	/	bailiff
Cargo Bike (Bullitt)	€ 40,00	€ 80,00	€ 120,00	€ 160,00	€ 200,00	€ 240,00	€ 280,00	€ 320,00	bailiff
Cargo Bike (Bakfiets.nl)	€ 40,00	€ 80,00	€ 120,00	€ 160,00	€ 200,00	€ 240,00	€ 280,00	€ 320,00	bailiff
Cargo Bike (Christiania Bikes)	€ 40,00	€ 80,00	€ 120,00	€ 160,00	€ 200,00	€ 240,00	€ 280,00	€ 320,00	bailiff
Electric Cargo Bike (Urban Arrow)	€ 50,00	€ 100,00	€ 150,00	€ 200,00	€ 250,00	€ 300,00	€ 350,00	€ 400,00	bailiff
Electric Cargo Bike (Bullitt)	€ 50,00	€ 100,00	€ 150,00	€ 200,00	€ 250,00	€ 300,00	€ 350,00	€ 400,00	bailiff

Electric Cargo Bike (Chike)	€ 50,00	€ 100,00	€ 150,00	€ 200,00	€ 250,00	€ 300,00	€ 350,00	€ 400,00	bailiff
Electric Cargo Bike with Platform (Chike)	€ 50,00	€ 100,00	€ 150,00	€ 200,00	€ 250,00	€ 300,00	€ 350,00	€ 400,00	bailiff
Bike Trailer	€ 20,00	€ 40,00	€ 60,00	€ 80,00	€ 100,00	€ 120,00	€ 140,00	€ 160,00	bailiff
Bike Trailer (Roland Traveller)	€ 20,00	€ 40,00	€ 60,00	€ 80,00	€ 100,00	€ 120,00	€ 140,00	€ 160,00	bailiff
Tandem	€ 35,00	€ 70,00	€ 105,00	€ 140,00	€ 175,00	€ 210,00	€ 245,00	€ 280,00	bailiff
Parent-Child Bike	€ 35,00	€ 70,00	€ 105,00	€ 140,00	€ 175,00	€ 210,00	€ 245,00	€ 280,00	bailiff
Parent-Child Bike XL	€ 35,00	€ 70,00	€ 105,00	€ 140,00	€ 175,00	€ 210,00	€ 245,00	€ 280,00	bailiff
Longtail	€ 35,00	€ 70,00	€ 105,00	€ 140,00	€ 175,00	€ 210,00	€ 245,00	€ 280,00	bailiff
Electric Longtail (Tern)	€ 50,00	€ 100,00	€ 150,00	€ 200,00	€ 250,00	€ 300,00	€ 350,00	€ 400,00	bailiff
Electric Longtail (Yuba Boda Boda)	€ 50,00	€ 100,00	€ 150,00	€ 200,00	€ 250,00	€ 300,00	€ 350,00	€ 400,00	bailiff
Electric Rickshaw	€ 50,00	€ 100,00	€ 150,00	€ 200,00	€ 250,00	€ 300,00	€ 350,00	€ 400,00	bailiff
Electric Tricycle	€ 50,00	€ 100,00	€ 150,00	€ 200,00	€ 250,00	€ 300,00	€ 350,00	€ 400,00	bailiff
Balance Bike	€ 20,00	€ 20,00	€ 40,00	€ 60,00	€ 80,00	€ 100,00	€ 120,00	€ 140,00	bailiff
Children's Bike	€ 20,00	€ 20,00	€ 20,00	€ 40,00	€ 60,00	€ 80,00	€ 100,00	€ 120,00	bailiff
Child Seat	€ 15,00	€ 30,00	€ 45,00	€ 60,00	€ 75,00	€ 90,00	€ 105,00	€ 120,00	bailiff
Bike Helmet	€ 10,00	€ 20,00	€ 30,00	€ 40,00	€ 50,00	€ 60,00	€ 70,00	€ 80,00	bailiff
Phone Holder	€ 10,00	€ 20,00	€ 30,00	€ 40,00	€ 50,00	€ 60,00	€ 70,00	€ 80,00	bailiff
Bike Bag	€ 10,00	€ 20,00	€ 30,00	€ 40,00	€ 50,00	€ 60,00	€ 70,00	€ 80,00	bailiff
Travel Kit Trekking Bike	€ 12,00	€ 24,00	€ 36,00	€ 48,00	€ 60,00	€ 72,00	€ 84,00	€ 96,00	bailiff
Travel Kit Tandem	€ 15,00	€ 30,00	€ 45,00	€ 60,00	€ 75,00	€ 90,00	€ 105,00	€ 120,00	bailiff

4. Late collection of an impounded bike

If a hire bike is impounded, the hirer will be notified by email and asked to collect the bike in the shortest possible delay. If the bike is not collected within 30 days, an administrative fee of €25 will be charged. After 60 days, the contract will be handed to the bailiffs. You will be charged an additional flat fee along with the outstanding balance (see point 6).

5. Other costs

- Duplicate key: €20
- Cutting a lock on location: €50
- Cutting a lock at a bike point: €20
- Picking up a rented bike to be repaired: € 35 + repair cost
- Bringing back a bike to a different bike point than where it was picked up: € 25

6. Bailiff fees

If payment is not received by the due date or the bike is not returned on time, the hirer will initially be sent a reminder free of charge. After 30 days, De Fietsambassade will hand the contract over to the bailiffs. The outstanding balance will then be increased by a flat fee, as determined under the Act of 4 May 2023 (Book XIX on Consumer Debt in the Economic Law Code);

- €20 if the outstanding balance is €150 or less
- €30 plus 10% of the sum owed between €150.01 and €500 if the outstanding balance is between €150.01 and €500.
- €65 plus 5% of the sum owed over €500 to a maximum of €2000 if the outstanding balance exceeds €500.

If De Fietsambassade fails to refund amounts owed to the hirer within the agreed payment term of 30 days, the hirer is entitled to an equivalent flat fee starting from the point at which De Fietsambassade is provided with the hirer's bank account details