# LIST OF RATES AND PRICES

(all prices inclusive of VAT)

## 1. Bike hire

### 1.1 Hire price & deposit

- 1 day = 24 hours (unless the next day is a closing day).
- Deposits vary depending on the type of bike. The total value of any hire contract may not exceed €400.
- A group discount of 10% will be given on the hire of 10 or more bikes, and 20% on the hire of 100 or more bikes.
- A courtesy bike provided during a repair will cost €12 (city bike) or €22 (E-bike) for the duration of the repair. Normal hire rates apply 24 hours after the repair.
- When a customer wishes to pick up multiple bicycles at a single Bike point location, but the requested bicycles are normally located at different Bike point locations, a flat-rate transport fee of €35 will be charged to bring the bicycles to one location.

| | 1 day | 2 days | 3 days | 4 days | 5 days | 6 days | 7 days | 30 days | I year | deposit |
|---|---|---|---|---|---|---|---|---|---|---|
| City bikes | | | | | | | | | | |
| City Bike (student bikes see below) | € 16 | € 25 | € 29 | € 31 | € 32 | € 34 | € 36 | € 55 | € 250 | € 40 |
| Electric Bike (student bikes see below) | € 29 | € 45 | € 56 | € 62 | € 68 | € 74 | € 80 | € 140 | € 990 | € 120 |
| Folding Bike | € 20 | € 32 | € 42 | € 48 | € 52 | € 56 | € 60 | € 105 | € 800 | € 120 |
| Trekking Bike | € 22 | € 34 | € 44 | € 48 | € 52 | € 56 | € 60 | € 105 | - | € 80 |
| Speed Pedelec Charger | € 34 | € 54 | € 62 | € 70 | € 78 | € 86 | € 92 | € 225 | - | € 150 |
| Speed Pedelec Supercharger | € 38 | € 58 | € 68 | € 76 | € 84 | € 92 | € 100 | € 275 | - | € 150 |
| Cargo bikes | | | | | | | | | | |
| Cargo Bike (Bullitt) | € 30 | € 46 | € 58 | € 64 | € 68 | € 74 | € 80 | € 160 | - | € 120 |

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|---|---|---|---|---|---|---|---|---|---|---|
| Cargo Bike (Bakfiets.nl) | € 30 | € 46 | € 58 | € 64 | € 68 | € 74 | € 80 | € 160 | - | € 120 |
| Cargo Bike (Christiania Bikes) | € 30 | € 46 | € 58 | € 64 | € 68 | € 74 | € 80 | € 160 | - | € 120 |
| Electric Cargo Bike (Urban Arrow) | € 38 | € 60 | € 70 | € 80 | € 90 | € 100 | € 110 | € 320 | - | € 150 |
| Electric Cargo Bike (Bullitt) | € 38 | € 60 | € 70 | € 80 | € 90 | € 100 | € 110 | € 320 | - | € 180 |
| Electric Cargo Bike (Chike) | € 38 | € 60 | € 70 | € 80 | € 90 | € 100 | € 110 | € 320 | - | € 150 |
| Electric Cargo Bike with Platform (Chike) | € 38 | € 60 | € 70 | € 80 | € 90 | € 100 | € 110 | € 320 | - | € 180 |
| Bike Trailer for Children (Thule) | € 14 | € 20 | € 26 | € 29 | € 32 | € 35 | € 38 | € 90 | - | € 80 |
| Bike trailer for Luggage (Roland Traveller) | € 14 | € 20 | € 26 | € 29 | € 32 | € 35 | € 38 | € 90 | - | € 80 |
| Other special bikes | | | | | | | | | | |
| Tandem | € 30 | € 46 | € 58 | € 64 | € 68 | € 74 | € 80 | € 160 | - | € 120 |
| Parent-Child Bike | € 26 | € 40 | € 52 | € 58 | € 64 | € 70 | € 76 | € 150 | - | € 120 |
| Parent-Child Bike XL | € 26 | € 40 | € 52 | € 58 | € 64 | € 70 | € 76 | € 150 | - | € 120 |
| Longtail | € 26 | € 40 | € 52 | € 58 | € 64 | € 70 | € 76 | € 150 | - | € 120 |
| Electric Longtail (Tern) | € 38 | € 60 | € 70 | € 80 | € 90 | € 100 | € 110 | € 320 | - | € 150 |
| Electric Longtail (Yuba Boda Boda) | € 38 | € 60 | € 70 | € 80 | € 90 | € 100 | € 110 | € 320 | - | € 150 |
| Electric Rickshaw | € 38 | € 60 | € 70 | € 80 | € 90 | € 100 | € 110 | € 320 | - | € 200 |
| Electric Tricycle | € 38 | € 60 | € 70 | € 80 | € 90 | € 100 | € 110 | € 320 | - | € 180 |
| Wheelchair/buggy | € 10 | € 10 | - | - | - | - | - | - | - | € 10 |
| Children's bikes | | | | | | | | | | |

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|---|---|---|---|---|---|---|---|---|---|---|
| Balance Bike | € 14 | € 20 | € 26 | € 28 | € 30 | € 32 | € 35 | € 55 | € 200 | € 40 |
| Children's Bike | € 14 | € 20 | € 26 | € 28 | € 30 | € 32 | € 35 | € 55 | € 250 | € 40 |
| Accessories | | | | | | | | | | |
| Child Seat | € 10 | € 15 | € 20 | € 22 | € 24 | € 26 | € 28 | € 50 | - | - |
| Bike Helmet | € 5 | € 8 | € 10 | € 12 | € 14 | € 16 | € 18 | € 40 | - | - |
| Phone Holder | € 5 | € 8 | € 10 | € 12 | € 14 | € 16 | € 18 | € 40 | - | - |
| Bike Bag | € 5 | € 8 | € 10 | € 12 | € 14 | € 16 | € 18 | € 40 | - | - |
| Travel kit trekking bike | € 7 | € 10 | € 12 | € 14 | € 16 | € 18 | € 20 | € 45 | - | - |
| Travel kit tandem | € 10 | € 15 | € 20 | € 22 | € 24 | € 26 | € 28 | € 50 | - | - |

| | 1 month | 2 months | 3 months | 4 months | 5 months | 6 months | 7 months | 8 months | 9 months | 10 months | 11 months | 12 months | deposit |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Student bikes | | | | | | | | | | | | | |
| City bike | € 20 | € 40 | € 55 | € 60 | € 65 | € 65 | € 70 | € 70 | € 75 | € 75 | € 85 | € 85 | € 120 |
| e-bike basic | € 65 | € 130 | € 190 | € 240 | € 290 | € 340 | € 380 | € 420 | € 460 | € 490 | € 520 | € 550 | € 240 |
| e-bike comfort | € 75 | € 150 | € 220 | € 280 | € 340 | € 400 | € 450 | € 500 | € 550 | € 600 | € 640 | € 680 | € 240 |

**1.2 Theft coverage (optional)**

| | ≤ 1 week | > 1 week ≤ 1 month | > 1 ≤ 2 months | > 2 ≤ 9 months | > 9 ≤ 12 months |
|---|---|---|---|---|---|
| City bikes | | | | | |
| City Bike (student bikes see below) | € 3 | € 6 | € 10 | € 10 | € 15 |
| Electric Bike (student bikes see below) | € 6 | € 10 | € 20 | € 25 | € 35 |
| Folding Bike | € 6 | € 10 | € 20 | € 25 | € 35 |
| Trekking Bike | € 6 | € 10 | € 20 | - | - |
| Speed Pedelec Charger | € 6 | € 10 | € 20 | € 25 | € 35 |
| Speed Pedelec Supercharger | € 6 | € 10 | € 20 | € 25 | € 35 |
| Cargo bikes | | | | | |
| Cargo Bike (Bullitt) | € 6 | € 10 | € 20 | - | - |
| Cargo Bike (Bakfiets.nl) | € 6 | € 10 | € 20 | - | - |
| Cargo Bike (Christiania Bikes) | € 6 | € 10 | € 20 | - | - |
| Electric Cargo Bike (Urban Arrow) | € 8 | € 18 | € 36 | - | - |
| Electric Cargo Bike (Bullitt) | € 8 | € 18 | € 36 | - | - |
| Electric Cargo Bike (Chike) | € 8 | € 18 | € 36 | - | - |
| Electric Cargo Bike with Platform (Chike) | € 8 | € 18 | € 36 | - | - |
| Bike Trailer for Children (Thule) | € 6 | € 10 | € 20 | - | - |
| Bike trailer for Luggage (Roland Traveller) | € 6 | € 10 | € 20 | - | - |

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|---|---|---|---|---|---|
| Other special bikes | | | | | |
| Tandem | € 6 | € 10 | € 20 | - | - |
| Parent-Child Bike | € 6 | € 10 | € 20 | - | - |
| Parent-Child Bike XL | € 6 | € 10 | € 20 | - | - |
| Longtail | € 6 | € 10 | € 20 | - | - |
| Electric Longtail (Tern) | € 8 | € 18 | € 36 | - | - |
| Electric Longtail (Yuba Boda Boda) | € 8 | € 18 | € 36 | - | - |
| Electric Rickshaw | € 8 | € 18 | € 36 | - | - |
| Electric Tricycle | € 6 | € 10 | € 20 | € 25 | € 35 |
| Children's bikes | | | | | |
| Balance Bike | € 3 | € 6 | € 10 | € 10 | € 15 |
| Children's Bike | € 3 | € 6 | € 10 | € 10 | € 15 |
| Accessories | | | | | |
| Child Seat | - | - | - | - | - |
| Bike Helmet | - | - | - | - | - |
| Phone Holder | - | - | - | - | - |
| Bike Bag | - | - | - | - | - |
| Travel kit trekking bike | - | - | - | - | - |
| Travel kit tandem | - | - | - | - | - |
| | < 3 maand | | => 3 maand | | |
| Student bikes | | | | | |

| | | |
|---|---|---|
| City bike | € 10 | € 12 |
| E-bike basic | € 30 | € 50 |
| E-bike comfort | € 30 | € 50 |

### 1.3 On-site Delivery

- € 3,5 /km there and back <10 bikes (minimum charge € 35)
- € 4 /km there and back ≥ 10 bikes (minimum charge € 35)

### 1.4 Annual On-site Maintenance

- Business only
- € 30/year per bike

### 1.5 Bike skills course

- Schools and community organisations only
- € 25/week

## 2. Bike or part stolen

### 2.1 Bike stolen

Read the procedure for theft here.

| | Depreciation Value | Insurance Excess |
|---|---|---|
| City Bike (student bikes see below) | € 420 | € 105 |
| Electric Bike (student bikes see below) | € 1.602 | € 401 |
| Folding Bike | € 1.150 | € 288 |

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|---|---|---|
| Trekking Bike | € 800 | € 200 |
| Speed Pedelec Charger | € 4.671 | € 1.168 |
| Speed Pedelec Supercharger | € 5.657 | € 1.414 |
| Courtesy Bike During Repair - City Bike | € 50 | - |
| Courtesy Bike During Repair -- E-Bike | € 200 | - |
| Cargo Bike (Bullitt) | € 2.931 | € 733 |
| Cargo Bike (Bakfiets.nl) | € 1.474 | € 369 |
| Cargo Bike (Christiania Bikes) | € 2.083 | € 521 |
| Electric Cargo Bike (Urban Arrow) | € 4.066 | € 1.017 |
| Electric Cargo Bike (Bullitt) | € 5.389 | € 1.347 |
| Electric Cargo Bike (Chike) | € 4.710 | € 1.178 |
| Electric Cargo Bike with Platform (Chike) | € 4.978 | € 1.245 |
| Bike Trailer for Children (Thule) | € 737 | € 184 |
| Bike trailer for Luggage (Roland Traveller) | € 259 | € 65 |
| Tandem | € 2.287 | € 572 |
| Parent-Child Bike | € 1.678 | € 420 |
| Parent-Child Bike XL | € 2.190 | € 548 |
| Longtail | € 2.213 | € 553 |
| Electric Longtail (Tern) | € 3.712 | € 928 |
| Electric Longtail (Yuba Boda Boda) | € 2.850 | € 713 |
| Electric Rickshaw | € 5.785 | € 1.446 |

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|---|---|---|
| Electric Tricycle | € 4.709 | € 1.177 |
| Balance Bike | € 370 | € 93 |
| Children's Bike | € 370 | € 93 |
| Child Seat | € 80 | - |
| Bike Helmet | € 40 | - |
| Phone Holder | € 16 | - |
| Bike Bag | € 80 | - |
| Travel kit trekking bike | € 120 | - |
| Travel kit tandem | € 300 | - |
| Student bike | € 362 | € 90 |
| Electric Student Bike Basic | € 1.602 | € 401 |
| Electric Student Bike Comfort | € 1.602 | € 401 |

**2.2 Stolen parts**

Some components are covered by theft insurance. Others are not. A fixed fee applies for the theft of components not covered.

- Battery: €549
- Charger: €79
- Charger adapter: €50
- Display: €160 (Shimano) / €129 (Bosch)
- Front wheel and motor: €180
- Controller: €78

## 3. Late return of the bike

If you return your bike late after the rental period, you will pay a fee. If the bike is more than 30 days late, the matter will be handed to the bailiffs. You will be charged an additional flat fee along with the outstanding balance (see point 6).

| | 0 – 24h | From 24h | From 48h | From 72h | From 4d | From 5 d | From 6 d | From 7 d | From 8 d – 14 d | From 15 d – 21 d | From 22 d – 28 d | From 29 d |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| City Bike | € 20,00 | € 40,00 | € 60,00 | € 80,00 | € 100,00 | € 120,00 | € 140,00 | € 160,00 | ... | ... | ... | bailiff |
| Student Bike with Gears | € 25,00 | € 25,00 | € 25,00 | € 25,00 | € €25,00 | € 25,00 | € 25,00 | € 25,00 | € 50,00 | € 75,00 | € 100,00 | bailiff |
| Electric City Bike | € 35,00 | € 70,00 | € 105,00 | € 140,00 | € 175,00 | € 210,00 | € 245,00 | € 280,00 | ... | ... | ... | bailiff |
| Electric Student Bike Comfort | € 40,00 | € 40,00 | € 40,00 | € 40,00 | € 40,00 | € 40,00 | € 40,00 | € 40,00 | € 80,00 | € 120,00 | € 160,00 | bailiff |
| Electric Student Bike Basic | € 40,00 | € 40,00 | € 40,00 | € 40,00 | € 40,00 | € 40,00 | € 40,00 | z | € 80,00 | € 120,00 | € 160,00 | bailiff |
| Folding Bike | € 28,00 | € 56,00 | € 84,00 | € 112,00 | € 140,00 | € 168,00 | € 196,00 | € 224,00 | ... | ... | ... | bailiff |
| Trekking Bike | € 30,00 | € 60,00 | € 90,00 | € 120,00 | € 150,00 | € 180,00 | € 210,00 | € 240,00 | ... | ... | ... | bailiff |
| Speed Pedelec Charger | € 45,00 | € 90,00 | € 135,00 | € 180,00 | € 225,00 | € 270,00 | € 315,00 | € 360,00 | ... | ... | ... | bailiff |
| Speed Pedelec Supercharger | € 45,00 | € 90,00 | € 135,00 | € 180,00 | € 225,00 | € 270,00 | € 315,00 | € 360,00 | ... | ... | ... | bailiff |
| Courtesy Bike During Repair | / | / | / | / | / | / | / | / | ... | ... | ... | bailiff |
| Cargo Bike (Bullitt) | € 40,00 | € 80,00 | € 120,00 | € 160,00 | € 200,00 | € 240,00 | € 280,00 | € 320,00 | ... | ... | ... | bailiff |
| Cargo Bike (Bakfiets.nl) | € 40,00 | € 80,00 | € 120,00 | € 160,00 | € 200,00 | € 240,00 | € 280,00 | € 320,00 | ... | ... | ... | bailiff |
| Cargo Bike (Christiania Bikes) | € 40,00 | € 80,00 | € 120,00 | € 160,00 | € 200,00 | € 240,00 | € 280,00 | € 320,00 | ... | ... | ... | bailiff |
| Electric Cargo Bike (Urban Arrow) | € 50,00 | € 100,00 | € 150,00 | € 200,00 | € 250,00 | € 300,00 | € 350,00 | € 400,00 | ... | ... | ... | bailiff |
| Electric Cargo Bike (Bullitt) | € 50,00 | € 100,00 | € 150,00 | € 200,00 | € 250,00 | € 300,00 | € 350,00 | € 400,00 | ... | ... | ... | bailiff |

| | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Electric Cargo Bike (Chike) | € 50,00 | € 100,00 | € 150,00 | € 200,00 | € 250,00 | € 300,00 | € 350,00 | € 400,00 | ... | ... | ... | bailiff |
| Electric Cargo Bike with Platform (Chike) | € 50,00 | € 100,00 | € 150,00 | € 200,00 | € 250,00 | € 300,00 | € 350,00 | € 400,00 | ... | ... | ... | bailiff |
| Bike Trailer | € 20,00 | € 40,00 | € 60,00 | € 80,00 | € 100,00 | € 120,00 | € 140,00 | € 160,00 | ... | ... | ... | bailiff |
| Bike Trailer (Roland Traveller) | € 20,00 | € 40,00 | € 60,00 | € 80,00 | € 100,00 | € 120,00 | € 140,00 | € 160,00 | ... | ... | ... | bailiff |
| Tandem | € 35,00 | € 70,00 | € 105,00 | € 140,00 | € 175,00 | € 210,00 | € 245,00 | € 280,00 | ... | ... | ... | bailiff |
| Parent-Child Bike | € 35,00 | € 70,00 | € 105,00 | € 140,00 | € 175,00 | € 210,00 | € 245,00 | € 280,00 | ... | ... | ... | bailiff |
| Parent-Child Bike XL | € 35,00 | € 70,00 | € 105,00 | € 140,00 | € 175,00 | € 210,00 | € 245,00 | € 280,00 | ... | ... | ... | bailiff |
| Longtail | € 35,00 | € 70,00 | € 105,00 | € 140,00 | € 175,00 | € 210,00 | € 245,00 | € 280,00 | ... | ... | ... | bailiff |
| Electric Longtail (Tern) | € 50,00 | € 100,00 | € 150,00 | € 200,00 | € 250,00 | € 300,00 | € 350,00 | € 400,00 | ... | ... | ... | bailiff |
| Electric Longtail (Yuba Boda Boda) | € 50,00 | € 100,00 | € 150,00 | € 200,00 | € 250,00 | € 300,00 | € 350,00 | € 400,00 | ... | ... | ... | bailiff |
| Electric Rickshaw | € 50,00 | € 100,00 | € 150,00 | € 200,00 | € 250,00 | € 300,00 | € 350,00 | € 400,00 | ... | ... | ... | bailiff |
| Electric Tricycle | € 50,00 | € 100,00 | € 150,00 | € 200,00 | € 250,00 | € 300,00 | € 350,00 | € 400,00 | ... | ... | ... | bailiff |
| Balance Bike | € 20,00 | € 20,00 | € 40,00 | € 60,00 | € 80,00 | € 100,00 | € 120,00 | € 140,00 | ... | ... | ... | bailiff |
| Children's Bike | € 20,00 | € 20,00 | € 20,00 | € 40,00 | € 60,00 | € 80,00 | € 100,00 | € 120,00 | ... | ... | ... | bailiff |
| Child Seat | € 15,00 | € 30,00 | € 45,00 | € 60,00 | € 75,00 | € 90,00 | € 105,00 | € 120,00 | ... | ... | ... | bailiff |
| Bike Helmet | € 10,00 | € 20,00 | € 30,00 | € 40,00 | € 50,00 | € 60,00 | € 70,00 | € 80,00 | ... | ... | ... | bailiff |
| Phone Holder | € 10,00 | € 20,00 | € 30,00 | € 40,00 | € 50,00 | € 60,00 | € 70,00 | € 80,00 | ... | ... | ... | bailiff |
| Bike Bag | € 10,00 | € 20,00 | € 30,00 | € 40,00 | € 50,00 | € 60,00 | € 70,00 | € 80,00 | ... | ... | ... | bailiff |
| Travel Kit Trekking Bike | € 12,00 | € 24,00 | € 36,00 | € 48,00 | € 60,00 | € 72,00 | € 84,00 | € 96,00 | ... | ... | ... | bailiff |
| Travel Kit Tandem | € 15,00 | € 30,00 | € 45,00 | € 60,00 | € 75,00 | € 90,00 | € 105,00 | € 120,00 | ... | ... | ... | bailiff |

## 4. Late collection of an impounded bike

If a hire bike is impounded, the hirer will be notified by email and asked to collect the bike in the shortest possible delay. If the bike is not collected within 30 days, an administrative fee of €25 will be charged. After 60 days, the contract will be handed to the bailiffs. You will be charged an additional flat fee along with the outstanding balance (see point 6).

## 5. Other costs

- Duplicate key: €20
- Cutting a lock on location: €50
- Cutting a lock at a bike point: €20
- Picking up a rented bike to be repaired: € 35 + repair cost
- Bringing back a bike to a different bike point than where it was picked up: € 25

## 6. Bailiff fees

If payment is not received by the due date or the bike is not returned on time, the hirer will initially be sent a reminder free of charge. After 30 days, De Fietsambassade will hand the contract over to the bailiffs. The outstanding balance will then be increased by a flat fee, as determined under the Act of 4 May 2023 (Book XIX on Consumer Debt in the Economic Law Code);

- €20 if the outstanding balance is €150 or less
- €30 plus 10% of the sum owed between €150.01 and €500 if the outstanding balance is between €150.01 and €500.
- €65 plus 5% of the sum owed over €500 to a maximum of €2000 if the outstanding balance exceeds €500.

If De Fietsambassade fails to refund amounts owed to the hirer within the agreed payment term of 30 days, the hirer is entitled to an equivalent flat fee starting from the point at which De Fietsambassade is provided with the hirer's bank account details